

We claim:

1 1. A method for detecting misrepresentation of policy related information
2 provided to an insurer by a policyholder where the information is used by the insurer in
3 determining an amount of premium to be paid for insurance coverage provided to the
4 policyholder, the method comprising:
5 selecting a plurality of insurance policies to process with a predictive model;
6 for each selected policy, deriving variables from policy related information provided by
7 the policyholder in connection with the selected policy; and
8 for each selected policy, applying the derived variables of the policy to the predictive
9 model to generate a model score indicating the relative likelihood of misrepresented
10 information provided by the policyholder or an expected adjustment of the
11 premium on the policy.

1 2. The method of claim 1, further comprising:
2 collecting training data including a plurality of insurance policies having
3 misrepresented information and a plurality of policies having misrepresented
4 information;
5 developing the predictive model from the training data; and
6 storing the predictive model.

1 3. The method of claim 1, further comprising:
2 converting the model score to a fraud score indicating a probability of fraud in the
3 policy.

1 4. The method of claim 1, further comprising:
2 converting the model score to the expected adjustment of the premium on the policy.

1 5. The method of claim 1, wherein selecting a plurality of insurance policies further
2 comprises:

3 for each policy, automatically determining start and end dates of a scoring period in
4 which the determination of whether misrepresented policy information is to be
5 determined.

1 6. The method of claim 1, further comprising determining the start and end dates
2 of the scoring period which the policy has consistent and complete data.

1 7. The method of claim 6, further comprising:
2 responsive to a policy not having consistent or complete data in the scoring period,
3 defining an exclusion code providing a reason that the policy was not selected.

1 8. The method of claim 6, wherein the insurance policies are workers'
2 compensation insurance policies, and automatically determining start and end dates of the
3 scoring period further comprises:
4 defining the start and end dates such that all audit adjustments are contained between
5 the start and end dates.

1 9. The method of claim 1, wherein selecting a plurality of insurance policies further
2 comprises:

3 for each policy, receiving a user defined scoring period to be scored for the policy; and
4 automatically selecting those policies having consistent and complete data in the
5 respective user defined time period from which the variables for the predictive
6 model may be derived.

1 10. The method of claim 9, further comprising:
2 responsive to a policy not having consistent or complete data in the user defined time
3 period defining an exclusion code providing a reason that the policy was not
4 selected.

1 11. The method of claim 9, further comprising:
2 responsive to a policy not having consistent or complete data in the user defined scoring
3 period, automatically suggesting a scoring period in which the policy has consistent
4 and complete data.

1 12. The method of claim 1, wherein deriving variables from policy related
2 information further comprises:
3 determining a plurality of peer groups of which the selected policy is a member; and
4 for each peer group or set of peer groups of which the selected policy is a member,
5 deriving variables from the policy information which attribute characteristics of the
6 peer group or set of peer groups to the selected policy, or which compare the
7 selected policy to other policies in the peer group or set of peer groups.

1 13. The method of claim 12, wherein the derived variables estimate the probability
2 of a dichotomous outcome or a certain distributional statistic of a continuous quantity for a
3 policy, based on the peer group(s) of which the policy is a member.

1 14. The method of claim 12, wherein deriving variables for the policy which
2 compare the policy to other policies in its peer group(s) further comprises deriving variables
3 that compare either at least one characteristic of the policy with at least one corresponding
4 characteristic of the policies in its peer group(s).

1 15. The method of claim 12, further comprising:
2 for each of the plurality of peer groups, storing in a lookup table group statistics for
3 policy characteristics of the policies in the peer group; and
4 deriving the variables for a selected policy by determining the peer group to which the
5 selected policy belongs and using the statistics for the policy characteristics for the
6 peer group to derive the variables for the selected policy.

1 16. The method of claim 15, further comprising:
2 updating the lookup table for a peer group of the selected policy using policy
3 information from the selected policy.

1 17. The method of claim 1, wherein deriving variables further comprises:
2 deriving variables from the policy information which compare the selected policy in a
3 selected time period with the selected policy in a time period prior to the selected
4 time period.

1 18. The method of claim 17, wherein deriving variables from the policy information
2 which compare the selected policy in a selected time period with the selected policy in a time
3 period prior to the selected time period further comprises:
4 deriving variables which quantify an amount or distribution of risk-related activities
5 associated with the policy.

1 19. The method of claim 17, wherein deriving variables from the policy information
2 which compare the selected policy in a selected time period with the selected policy in a time
3 period prior to the selected time period further comprises:
4 determining at least one measure which is a percentage change in a policy characteristic
5 between the selected time period and the previous time period.

1 20. The method of claim 17, wherein deriving variables from the policy information
2 which compare the selected policy in a selected time period with the selected policy in a time
3 period prior to the selected time period further comprises:

4 determining a vector of policy characteristics for the selected time period and a vector of
5 the policy characteristics in the prior time period; and
6 determining a scalar measure of comparison between the two vectors.

1 21. The method of claim 20, wherein the scalar measure of comparison between the
2 two vectors is computed as either a measure of distance between the two vectors or an angle
3 measure between the two vectors.

1 22. The method of claim 17, wherein deriving variables from the policy information
2 which compare the selected policy in a selected time period with the selected policy in a time
3 period prior to the selected time period further comprises:

4 determining a percent change in a payroll share in at least one employment
5 classification in the selected time period relative to the previous time period.

1 23. The method of claim 17, wherein deriving variables from the policy information
2 which compare the selected policy in a selected time period with the selected policy in a time
3 period prior to the selected time period further comprises:

4 determining a percent change in a payroll share in an exception group in the selected
5 time period relative to the previous time period.

1 24. The method of claim 17, wherein deriving variables from the policy information
2 which compare the selected policy in a selected time period with the selected policy in a time
3 period prior to the selected time period further comprises:

4 determining a vector distance between vectors of payroll percent shares in each of a
5 plurality of employment classes in the selected time period and in the prior time
6 period.

1 25. The method of claim 24, wherein the employment classes are SIC employment
2 classes.

1 26. The method of claim 24, wherein the employment class groups are NCCI
2 employment class groups.

1 27. The method of claim 24, wherein the employment class groups are rate-driven
2 employment class groups.

1 28. The method of claim 24, wherein the employment class groups are data-driven
2 employment class groups, each group including employment classes that are likely to appear
3 together in payroll reports.

1 29. The method of claim 17, wherein deriving variables from the policy information
2 which compare the selected policy in a selected time period with the selected policy in a time
3 period prior to the selected time period further comprises:

4 determining a percent change in a number of claims filed on the policy in the selected
5 time period relative to number of claims filed on the policy in the prior time period.

1 30. The method of claim 17, wherein deriving variables from the policy information
2 which compare the selected policy in a selected time period with the selected policy in a time
3 period prior to the selected time period further comprises:

4 determining a vector distance between a first vector of the number of claims filed in the
5 selected time period for each of a plurality of injury types and a second vector of the
6 number of claims filed in the prior time period in each of the plurality of injury
7 types.

1 31. The method of claim 1, wherein the insurance policies are workers'
2 compensation insurance policies and the policy relative information from which the variables
3 for assessing the policies are derived includes payroll reports for the policyholder.

1 32. The method of claim 1, further comprising:
2 deriving direct policy variables which measure characteristics of the policyholder or the
3 policy itself without comparison to other policies or the same policy in a prior time
4 period.

1 33. The method of claim 32 wherein the direct policy variables are selected from the
2 group consisting of:

3 type of company of the policyholder;
4 location of the policyholder;
5 number of employees of the policyholder;
6 number of policy cancellations;
7 age of the policy;
8 industry type of the policyholder;
9 amount of payroll reported by the policyholder; and

10 distribution of payroll reported by the policyholder with respect to at least one
11 employment class.

1 34. The method of claim 1, further comprising:
2 deriving direct claim variables which measure characteristics of claims filed on policy.

1 35. The method of claim 34 wherein the direct claim variables are selected from the
2 group consisting of:

3 number of claims filed during the selected time period;
4 dollar amount of claims filed during the selected time period;
5 type of claims filed during the selected time period;
6 number of claims filed during the selected time period relative to amount of premium
7 paid during the selected time period; and
8 number of claims filed during the selected time period relative to a size of payroll
9 during the selected time period.

1 36. The method of claim 1, further comprising deriving variables that measure the
2 probability of fraud in the policy conditionally based on at least one policy characteristic of the
3 policy.

1 37. The method of claim 1, further comprising:
2 applying the policy to a plurality of decision rules which identify specific inconsistent or
3 suspicious policy facts related to the policy, to generate an output indicating which
4 decision rules were violated by the policy.

1 38. The method of claim 37, wherein the decision rules are derived from statistical
2 analysis of insurance policies of at least one insurer which have been determined to contain
3 misrepresented policy information.

1 39. The method of claim 37, wherein the insurance policies are workers'
2 compensation insurance policies and wherein the decision rules are selected from a group
3 consisting of:

4 a decision rule that identifies as potentially fraudulent a policy that has an employment
5 class code on a claim with an injury date during the selected time period but the
6 employment class code for the claim is not included in payroll reports for the policy
7 during the selected time period;

8 a decision rule that identifies as potentially fraudulent a policy that reports zero payroll
9 during the selected time period but for which one or more certificates of insurance
10 were issued during the selected time period;

11 a decision rule that identifies as potentially fraudulent a policy that reports zero payroll
12 during the selected time period but which has at least one claim with an injury date
13 during the selected time period;

14 a decision rule that identifies as potentially fraudulent a policy with an officer who is
15 currently or was selectedly an officer on a different policy and where the new policy
16 has a lower experience modification factor than the prior policy; and

17 a decision rule that identifies as potentially fraudulent a policy that has an employment
18 class code on a claim and for which no premium was reported at the time the claim
19 was opened

1 40. The method of claim 1, further comprising:

2 for each selected policy, determining at least one variable which significantly
3 contributes to the model score for the policy; and
4 outputting a reason for the model score with respect to the determined at least one
5 variable.

1 41. The method of claim 40, wherein the insurance policies are workers'
2 compensation insurance policies, and wherein the significant variable is selected from a group
3 consisting of:

- 4 an indication of whether the policy has been previously audited;
- 5 an indication of whether a reported payroll has been adjusted;
- 6 a number of employment class codes in at least one payroll report of the policyholder
7 during the selected time interval;
- 8 a type of company of the policyholder;
- 9 an age of the policy;
- 10 a size of payroll of the policyholder;
- 11 a size of a premium paid on the policy;
- 12 an industry classification code of the policyholder;
- 13 a distribution of payroll in at least one payroll report of the policyholder during the
14 selected time interval;
- 15 a percent payroll share in a low rated employment class code;
- 16 a change in a distribution of payroll in at least one payroll report of the policyholder
17 during the selected time interval compared with the prior time period;
- 18 a change in an exception group payroll share in at least one payroll report of the
19 policyholder during the selected time interval compared with the prior time period;
- 20 a payroll share in a group of agriculture related employment classes;
- 21 a payroll share in a group of construction related employment classes;
- 22 a payroll share in a group of manufacturing related employment classes;
- 23 a payroll share in a group of government related employment classes;
- 24 a payroll share in at least one clerical employment classes;
- 25 a number of prior cancellations of the policy;

26 a ratio of the number of claims made on the policy to a size of the payroll of the
27 policyholder; and
28 a number of claims on the policy during the selected time interval.

1 42. A method for training a neural network on a plurality of observations to score
2 the observations on a dependent variable, each observation including an independent variable
3 having an original value that is highly correlated with the dependent variable, so as to calibrate
4 the influence of the independent variable on scores, the method comprising:

5 for each of the plurality of observations, setting the independent variable to a randomly
6 selected value, and providing the observations to the neural network a first time,
7 wherein the neural network establishes connection weights based on the provided
8 observations to output an un-calibrated score for an observation; and

9 for each of the plurality of observations, setting the independent variable to its original
10 value in the observation, and providing the observations to the neural network a
11 second time, wherein the neural network adjusts the connection weights to calibrate
12 the output scores with respect to the independent variable.

1 43. The method of claim 42, wherein the independent variable is a Boolean variable
2 having two defined values, and the randomly set value is between the two defines values of the
3 Boolean variable.

1 44. The method of claim 42, wherein the independent variable is a continuous
2 variable having a range of values, and the randomly set value is within the range of values.

1 45. A method of estimating a quantity corresponding to a set of entities grouped
2 using one or more hierarchical categories, the method comprising:
3 determining an estimate of the quantity for a first category corresponding to the highest
4 level of the hierarchy; and

5 for each subsequent category representing a current, lower level of the hierarchy,
6 adjusting the estimate of the quantity using an estimate for the current level and the
7 estimate of the higher level.

1 46. The method of claim 45, wherein the quantity being estimated is a risk factor,
2 and each category of the hierarchy has a value for the risk factor.

1 47. The method of claim 45, wherein the hierarchy of categories are Standard
2 Industry Classification codes (SIC), and the quantity being estimated is risk factor associated
3 with each SIC code.

1 48. The method of claim 45, wherein adjusting the estimate of the quantity
2 comprises applying a Bayesian adjustment to the estimate using the estimate for the current
3 level of the hierarchy and the estimate of the quantity from the higher level.
4

1 49. A system for detecting premium fraud in an insurance policy, comprising:
2 a database of insurance policies, each policy associated with a policyholder and having
3 policy related data;
4 a policy selection process that selects from the database a number of policies for scoring;
5 a variable derivation process that derives for each of the selected policies variables
6 associated with the policyholder of the policy for comparing the policy to peer
7 group policies, and variables for comparing the policy in a selected time period with
8 the policy a time period prior to the selected time period; and
9 a fraud detection module that receives for each policy the derived variables and
10 generates a score indicating the likelihood of misrepresentation of policy
11 information by the policyholder of the policy.

1 50. The method of claim 49, wherein the fraud detection module further comprises:
2 a predictive model that generates a model score indicating a relative likelihood of
3 misrepresentation of policy information by the policyholder; and
4 a post scoring process that converts the model score into the fraud score indicating a
5 probability of misrepresentation of policy information.

1 51. The system of claim 50, wherein the post scoring process converts the model
2 score into an expected adjustment of premium for a policy.

1 52. The system of claim 50, further comprising:
2 a rule-based process that applies a plurality of rules to a selected policy to identify
3 policies suspected of premium fraud based on inconsistent or incomplete policy
4 related information.

1 53. A method for determining a usage strategy for processing insurance policies
2 suspected of premium fraud, the suspected policies selected from a plurality of insurance
3 policies, the method comprising:
4 establishing a frequency for scoring the plurality of insurance policies to obtain for each
5 policy a score indicating a relative likelihood of premium fraud in the policy;
6 establishing a ranking function for ranking the scored policies; and
7 establishing a plurality of threshold scores, and for each threshold score, defining an
8 audit action for performing on policies which have a score exceeding the threshold
9 score, but not exceeding a next greater threshold score.

1 54. The method of claim 53, wherein establishing a ranking function for ranking the
2 scored policies further comprises:
3 ranking the scored policies according to their scores.

1 55. The method of claim 53, wherein establishing a ranking function for ranking the
2 scored policies further comprises:

3 ranking the scored policies according to an expected adjusted premium.

1 56. The method of claim 53, wherein establishing a plurality of threshold scores
2 further comprises:

3 establishing a first threshold score for selecting for a desk audit those policies having a
4 score exceeding the first threshold score; and

5 establishing a second threshold score for selecting for a field audit those policies having
6 a score exceeding the second threshold score, wherein the second threshold score is
7 greater than the first threshold score.

1 57. The method of claim 53, further comprising:

2 establishing a set of rules for identifying policies suspected of premium fraud.

1 58. The method of claim 53, further comprising:

2 establishing a plurality of reason codes, each reason code providing an explanation for a
3 policy receiving a score; and

4 establishing for each of number of reason codes, at least one audit action to be taken in
5 response to a policy having a score which produces the reason code.

1 59. A method for processing insurance policies suspected of premium fraud, the
2 method comprising:

3 scoring each of a plurality of insurance policies with predictive model to generate for

4 each policy a score indicating a relative likelihood of premium fraud;

5 ranking the scored policies according to the scores;

6 selecting for a desk audit those policies having a score exceeding a first threshold score;
7 and
8 selecting for a field audit those policies having a score exceeding a second threshold
9 score, wherein the second threshold score is greater than the first threshold score.

1 60. A method for processing insurance policies suspected of premium fraud, the
2 method comprising:

3 scoring each of a plurality of insurance policies with predictive model to generate for
4 each policy a score indicating a relative likelihood of premium fraud;
5 determining for each scored policy an expected premium adjustment;
6 ranking the scored policies according to their expected premium adjustments;
7 selecting for a desk audit those policies having an expected premium adjustment
8 exceeding a first threshold amount; and
9 selecting for a field audit those policies having a expected premium adjustment
10 exceeding a second threshold amount, wherein the second threshold amount is
11 greater than the first threshold amount.

1 61. A method of developing a predictive model of insurance premium fraud, the
2 method comprising:

3 collecting from at least one insurance company policy information for a plurality of
4 insurance policies;
5 determining for each policy a scoring period for scoring the policy;
6 selecting a training set of policies;
7 deriving for each policy in the training set a plurality of variables from the policy
8 information and from other information relevant to policy premiums;
9 applying the derived variables to an untrained predictive model to train the predictive
10 model to produce a measure with respect to whether the policies are fraudulent or
11 non-fraudulent during their respective scoring periods ; and

12 selecting a subset of the derived variables for the using in the predictive model, which
13 variables significantly contribute to a prediction of whether a policy is fraudulent
14 during its scoring period.

1 62. The method of claim 61, wherein the insurance policies are workers' compensation
2 insurance policies, further comprising:

3 excluding from the training set policies for which no payroll is reported during the
4 scoring period for the policy.

1 63. The method of claim 61, further comprising:
2 tagging each of the policies to indicate whether the policy is fraudulent, non-fraudulent,
3 or indeterminate; and
4 excluding from the training set policies which are tagged as indeterminate.

1 64. The method of claim 61, further comprising:
2 for each policy in the training set, providing a random value for the previously audited
3 variable, and applying the derived variables and the random value of the previously
4 audited variable to the predictive model; and
5 for each policy in the training set, providing an actual value for the previously audited
6 variable indicating whether the policy was previously audited for the scoring
7 period, and applying the derived variables and the actual value of the previously
8 audited variable to calibrate the scores produced by the predictive model.
9